



23/01/2015

**To Whom it May Concern**

Kaylana Ltd. has been our partner in outsourcing human resource activities in our Distribution Center since November 2013.

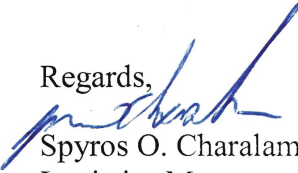
Activities include operations in unloading containers, pre-retail (ticketing), picking and dispatching. Furthermore, Kaylana Ltd. assists during the stock take process.

The team is led by Mr. Alexandros Datov, Assistant Manager at Kaylana Ltd., and another 17 warehouse assistants. Mr. Savvas Kettenis is the Project Manager from Kaylana's side.

The team has demonstrated deep insight and understanding of the Distribution Center operations and has assisted the company to increase productivity.

I have no hesitation that Kaylana Ltd. can undertake and assist in operations within a Distribution Center providing an excellent service.

Regards,

  
Spyros O. Charalambous  
Logistics Manager

**Ermes Department Stores Plc**

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